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Optimising Dispute Outcomes Decision-making around family office legacy assets







Objectives for this session

- 1. Review the current global landscape of disputes, including for family offices
- 2. Share concepts, tools and frameworks that are useful for decisionmaking in complex disputes
- 3. Present case example
- **4.** Q&A



Values



Emissary's Values

- 1. Excellence
- 2. Honesty
- 3. Integrity
- 4. Learning
- 5. Performance



Disputes are a global economic phenomenon

US\$2.5 trillion

in global arbitration claims (commercial & investment)

Source: EH analysis of WSJ, FTI Consulting and Berne Union data



By how much do disputes affect family office investments?

US\$33bn-\$100bn

value of investments affected by disputes for single family offices

Source: EH analysis of UBS, Bloomberg and Knight Frank data



What does this typically look like at the portfolio level?

0.5-2.0%

of portfolio value impacted by disputes



How about pre-contentious legacy assets?

2.0-5.0%

of AUM are in legacy assets, within approx. one standard deviation



Why is the world beginning to re-think disputes?



Impact of disputes

- 1. Financial recovery
- 2. Commercial opportunity cost
- 3. Management opportunity cost
- 4. Reputational cost



Net Value of Claim Through Arbitration

Sources: ICSID data and client experience

Barriers to efficient resolution

Include:

- 1. Drawn-out proceedings
- 2. Cross-border enforcement
- 3. Absence of a forum for settlement talks
- 4. Lack of clarity on choices and trade-offs





Emissary's Five Lenses risk analysis



Emissary Partners framework

The Five Lenses enhance expected value modelling



Notes: *Fictional commercial arbitration claim*. Costs could be recoverable in arbitration. Approx. 25% of commercial arbitration cases require enforcement. 12



Benefits of adjusting a case for Five Lenses risks

- 1. Better management practice. Emissary asserts that disputed investments should be managed with comparable financial rigor to that with which investments are managed. We believe this is supportive of fiduciary duties.
- 2. Opportunity for case improvements. Identification of major risks in a case provides opportunity for risk preemption and case improvements (i.e., raising the expected NPV). This includes obtaining better information on counterparties or potential liabilities and/ or consideration of alternative case theories, jurisdictions and enforceability. This may also include obtaining external litigation or arbitration funding.
- **3.** Alignment on decision-making. Disputes can be complex and can also be resolved by way of litigation, arbitration, mediation, settlement and/ or another transaction. Clearer financial analysis helps complex decision-making for the stakeholders to a trust (trustee, settlor, beneficiary, counsel).



Case study

- Our client, a British single-family office, made a US\$20 million investment in the Luxembourg domiciled hedge fund of a well-known Greek-British financier on the recommendation of a long-time mutual business relationship.
- Over ten years, the client has received a return of 10%, with one remaining investment in a five-star hotels business, of which the financier is chairman, and which has expanded across Europe and the Middle East.
- The hotels business is a private company, but a well-known luxury brand. While reporting has been somewhat irregular to the client on this investment, it is thought that around US\$5-\$7 million of the original investment is still invested in the company.
- While the hotels business has clearly expanded its footprint in the past ten years, there has likely been some variance in financial performance across its portfolio, with most assets thought to be profitable and some potentially loss making.
- With Covid-19 placing the whole hotels portfolio in a liquidity crunch, the Greek founder and chairman of the business has decided to restructure the company, buying out certain minority shareholders at the original valuation from twelve years prior.

Case study is a composite based on Emissary client experience

Case Study (continued)

The case is ambiguous and complex based on the factors listed to the right.

For SATC members:

- *How would you assess best course of action on a case such as this?*
- What does fiduciary duty demand in complex disputes such as this?
- Have you seen any similar circumstances in your work?

1. It is thought, but not clear, that the value of the hotels business has roughly doubled in twelve years, even despite the apparent need for a restructuring.

3. As a part of the company's growth into the Middle East, the client invested a 10% shareholding five years ago. It is not clear whether it has been similarly redeemed.

> 5. Counsel advises that under the investment agreements: (i) it is not clear whether the chairman had the right to redeem at will and (ii) the relevant dispute resolution clause calls for arbitration at the ICC in Paris.

2. The chairman of the business has accrued a net worth thought to be over \$2 billion as well as a reputation for sharp practice and contentious situations.

4. When a friendly request for more information on the redemption is requested, the Chairman and his office share only brief descriptions of the restructuring by email, avoid a meeting, and calling the matter "closed".

6. While counsel wants to commence books and records requests and prepare a UK litigation, the client's principal, investment team and trustees are not sure of whether or how to proceed.

Further insight

- <u>The global pandemic of disputes</u> Thomson Reuters Westlaw 25 April 2021
- <u>What the Covid-19 crisis will mean for family office investment disputes</u> Entrepreneur Middle East 20 April 2020
- Nonmarket Strategy for Investment Disputes Saïd Business School, University of Oxford 9 October 2020 (Presentation available upon request)



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Thank you!

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